

## ABOUT GROUPAMA

Groupama, the biggest mutual insurance company in France, is the market leader in many lines of business such as agriculture, health insurances and nursing care at home guarantee. Outside of France, Groupama is engaged in Italy, Portugal, Slovakia, Turkey, Greece, Hungary, Romania, Bulgaria, China, Vietnam and Tunisia; in total of 11 countries in Europe and Asia. Groupama has 13 million customers and 33.500 employees. The Group is providing products and services adapted to the needs and demands of their clients in insurance and banking sectors.

Groupama had started its activities in Turkey in 1991 by acquiring 36% of Güneş Sigorta's shares. Later, Groupama took over Başak Emeklilik and Başak Sigorta in 2006, and Güven Hayat and Güven Sigorta in 2008. The activities of Başak and Güven companies were merged under the name Groupama Sigorta A.Ş and Groupama Emeklilik A.Ş. in 2009. With its share of 5,8%, Groupama is also the third biggest shareholder of Milli Reasürans A.Ş.

"Groupama is one of the leading company groups in Turkey in Property & Casualty, Life and Private Pension lines of business with TRY 1.240,6 million of premium production and TRY 872 million of total fund amount in private pension in 2015." Groupama is also among insurance companies having one of the largest distribution channels in Turkey with its 2.195 general agencies, 68 brokers and 1.643 Turkish Agricultural Credit Cooperatives (TKK).

We are at your service 24/7:

# 0850 250 50 50

By choosing one of our comprehensive household insurance, you can benefit from Groupama Assistance Services. You can contact us whenever you need on **0850 250 50 50**.



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## COMPREHENSIVE HOUSEHOLD INSURANCE

HOUSEHOLD



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Sigorta

# COMPREHENSIVE HOUSEHOLD INSURANCE

*Happiness at home is the key of happiness in life. Would you like to insure your home where you feel the safest and guarantee your happiness?*

**Groupama Household Insurance: a reliable friend who assures your home, your valuable items and the loved ones you share your home with against potential risks.**

## Kolay Konut

This is an ideal building insurance for anyone who has a residence up to 150 m2. With Kolay Konut Insurance, your house along with the fixed assets is covered without any constrain on your budget. You can have a comprehensive insurance policy offering the basic coverage against risks like fire, flood-inundation, etc., except for the compulsory earthquake insurance. Summer houses and seasonal rentals are excluded from the coverage.

## Süper Konut

With Süper Konut policy you can determine the scope of your coverage protecting your home against risks. Thanks to the flexible options offered by this product, you can create an insurance package specific for your house.

## Our Home Assistance Services

- We provide you hotel accommodation if your home is uninhabitable due to damage, if the damage occurs when you are abroad; we pay the expenses of your travel back home.
- You can take advantage of electrician, glazier, plumber and locksmith services free of charge up to the limits of your coverage.
- In case of emergency, we provide some services like sending ambulance and physician to your home providing 24 hours medical consultancy and medical care for the insured postpartum mother and for her baby.
- If your child cannot attend school as a result of an accident, we send a private teacher to your home. This service is offered only in Istanbul.

## Your home is your happiness. Have it assured.

### COMPREHENSIVE HOUSEHOLD INSURANCE COVERAGES

COVER AGES	Kolay Konut (Building)	Süper Konut
Fire, Lightning, Explosion	■	■
Smoke	■	■
Fire Liability	■	■
Internal Inundation	■	■
Strike, Lockout, Riot, Civil Commotion, Malicious Acts and Terrorism	■	■
Decorations	×	●
Earthquake	×	●
Theft*	■	●
Landslide	■	●
Flood - Inundation	■	●
Glass Breakage	×	●
Storm	■	■
Vehicle Impact (Land, Air, Sea)	■	■ ●
Snow Weight	■	■
Fuel Leakage	×	■
Third Person Liability	×	■
Personal Accident	×	■
Debris Removal Costs	■	■
Expenses of Relocation	×	■
Loss of Rent	×	●
Hail**	×	■
Temporary Abode***	×	■
Personal Possessions***	×	■
Electronic Equipment***	×	●
Machinery Breakdown	×	●
Insulation	×	■
Legal Protection	×	●
Assistance Services	■	■

\* Theft of fixed assets of the building

\*\* In Süper Konut policy, hail, machinery breakdown and insulation coverage are given if the building coverage is included to the policy.

\*\*\* In Süper Konut policy, Electronic equipment, personal belongings and temporary address coverages are given if the household effects coverage is included to the policy.

■ Standard Coverage

● Optional Coverage

× Excluded

● Sea

## Home Minor Repairs

If you live in Istanbul, Ankara, Bursa, İzmir or Antalya and have Süper Konut Insurance policy which includes a coverage for household effects, we repair of any minor damage to your home and your household effects. While repairing any minor damage to your furniture, concrete floor, floor covering and carpets, we also take care of other reparations like stain removal.

## Computer Assistance

For any problem you will have on your home computer, "Groupama's Computer Assistance" provides technical support by phone and remote access free of charge.

## Air Conditioner Maintenance Service

Air conditioner maintenance service which you will get before entering the summer months, is now **Special for You and Free** with Groupama's household policy!

### Scope of the Air Conditioner Maintenance service\*

- Cleaning of the dust accumulated on the device
- Detection of malfunction
- Checking electrical leakage
- Gas pressure measurement
- Cleaning of the internal unit filters
- Cleaning of the internal and outer plastic case

## Combi Boiler Maintenance Service

Combi boiler maintenance service which you will get before entering the winter months, is now **Special for You and Free** with Groupama's household policy!

### Scope of the Combi Boiler Maintenance Service\*

- The lid is removed and the dust accumulated on the device is cleaned
- Checking the fan
- Checking the heat exchanger
- Gas pressure measurement
- Checking electrical leakage

\* In the case of malfunctioning, the service is not given to repair the malfunctioning of the combi boiler or air conditioner. It provides discount advantage up to 40% for services such as malfunction, radiator cleaning etc.

## Minor Works At Home Package

You can get services ranging from washing machine and dishwasher installation, and chandelier installation, change of door locks to checking electrical installation, and to fixing of the plug sockets, interior door bells and door checks free of charge.